



Quality Policy

Senior Leadership of **BCF Solutions, Inc.** has established this Quality Policy to be consistent with the purpose, context, and strategic direction of our organization. It provides a framework for the setting and review of BCF's objectives. BCF's leadership is committed to ensuring that applicable customer and regulatory requirements are satisfied and to the continual improvement of the organization's QMS to efficiently and effectively meet the organization's quality objectives.

Customer Focus: As an organization, we have made a commitment to understand our current and future customers' needs; consistently meet their requirements and strive to exceed their expectations.

Leadership: Our Senior Leadership has committed to creating and maintaining a working environment in which people become fully involved in achieving our objectives.

Engagement of People: As an organization, we recognize that people are the essence of any good business and that their full involvement enables application of their abilities to the organization's objectives.

Process Approach: BCF has committed to achieving its objectives using a structured set of activities and related resources managed as a series of interconnected processes.

Improvement: We have committed to achieving continual improvement across all aspects of our quality management system.

Evidence-Based Decision Making: BCF has committed to basing QMS decisions on analysis of relevant data and metrics. Furthermore, BCF prioritizes decisions based on an analysis of risks and opportunities that can affect conformity of products and services and BCF's ability to continually enhance client satisfaction.

Relationship Management: BCF has committed to identifying interested parties and managing relationships to support the organization's objectives.

BCF applies these principles to insure that product and service conformity and on-time delivery performance are measured and that appropriate action is taken if planned results are not or will not be achieved.

BCF has established quality objectives based on this Quality Policy and the context of the organization and documented these in [QMF06 Quality Objectives Worksheet](#).

This Quality Policy is maintained with BCF's Quality Manual, is communicated and applied throughout BCF, and is made available to interested parties as appropriate.

Signed:
C. Gupta

A handwritten signature in blue ink, appearing to read "C. Gupta", written over a horizontal line.

Date:

08/16/2017